1	Visual Vignettes for Cross-National Research
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#### **Abstract:**

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- 20 Textual vignettes are a widely popular research tool, but they assume literacy and reading
- 21 comprehension skills that limit their utility for both research with disadvantaged populations and
- 22 cross-national research.
- We describe a new visual vignette approach, based on approaches used in studying populations
- 24 with lower verbal ability, that avoids the issues raised by live actors while also reducing reliance
- on written language typical to textual vignettes.
- We examine the effectiveness of our new visual vignette using a survey experiment in which
- 27 respondents were exposed to either a visual vignette, or a textual vignette, depicting the same
- 28 interaction. We found that our visual vignette produced similar results when compared to
- traditional textual vignettes, confirming their utility. Additionally, we report on a pilot data
- 30 collection using a cross-national sample, in which English literacy cannot be assumed. Our
- results indicate that our new method should improve research options both with low literacy
- 32 populations and foreign language speakers.

### Introduction

How can we use vignettes to collect data from persons who speak different languages or have low literacy? Researchers often want to collect data from disadvantaged populations or to extend research beyond the classic Western, educated, industrialized, rich and democratic (WEIRD) populations used in many experiments (Henrich, Heine, and Norenzayan, 2010). Yet, doing so requires grappling with imperfect literacy, and in the case of cross-national research, can involve expensive translations that may or may not convey identical subtexts across all cultures. Building on research about autistic and preverbal populations, we generate a new "visual" vignette approach in order to solve these problems. By presenting interactions visually, we avoid the problems presented by imperfect literacy or translation. Our approach should facilitate the collection of standardized data from both low literacy respondents, as well as crossnational research for participants who speak different languages.

We develop a textual vignette that describes a simple social situation involving a variety of status cues during a work meeting. We then created an animated version of this vignette that portrays the same behaviors in visual form. By comparing the results of a visual and textual

vignette approach, we are able to validate the effectiveness of our visual vignette approach. If our visual vignette method is successful, the characters in each vignette type should be rated similarly by participants. We also describe a pilot data collection using a cross-national sample as a proof-of-concept for the appropriateness of our method. We describe our new visual vignette approach, introduce our data, present our results, and conclude with directions for future research.

## **Background**

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Vignettes, or short paragraphs of text describing a set of characters and/or a short sequence of events, are a widely used research tool in psychology (e.g. Barrera & Buskens, 2002), sociology (e.g. Alves & Rossi, 1978), marketing (Wason, Polonsky, & Hyman, 2002), and education (e.g. Anast Seguin & Ambrosio, 2002) research. Atzmüller and Steiner (2010, p. 128) define vignettes as "a short, carefully constructed description of a person, object, or situation, representing a systematic combination of characteristics." For example, the vignette could be a written story about several characters interacting with each other, and the participant must rate how appropriate each character's behavior was in the scenario. Typically, researchers construct the vignette so as to make a factor of research interest relevant, and present a variety of survey items after the vignette to determine how participants evaluate and react to the vignette content. Using vignettes in this fashion is formally known as experimental vignette methodology (EVM), and is most suitable for establishing control over independent variables and improving causal inference (Aguinis & Bradley, 2014). EVM allows researchers to present realistic scenarios to their participants while manipulating their variables of interest in an experimental setting.

One common type of EVM involves presenting vignettes to participants and then asking them to answer questions about the characters depicted (Aguinis & Bradley, 2014). Most often vignettes in these studies are presented as blocks of text, which requires participants to be literate (Hughes, 1998). But this necessarily imposes limitations when studying certain populations, such as the reading impaired or those who speak a different language than the researchers. For the former, researchers could resort to auditory presentation of vignette information. But for the latter, it is necessary to translate vignettes into a different language. Unfortunately, differences in meaning or connotation between languages can make this a very difficult, and expensive, process. Video vignettes, or vignettes created using full motion video of human confederates, are a useful alternative to reach these populations.

Video vignettes, or recorded depictions of living individuals acting out scripted events, can reduce the reliance on participant literacy and even add authenticity to the situation (Simon and Tierney, 2011). Video vignettes were found to help supplement text vignettes and improve learning outcomes in medical residents while studying patient cases (Balslev et al, 2005). Additionally, medical students found videos of patient cases more memorable than purely text-based vignettes (De Leng et al, 2007). Sleed and colleagues (2002) examined how often participants would blame a female character for her own sexual assault, finding that the victim was blamed much more often by subjects exposed to a textual vignette than by subjects exposed to a video vignette. The researchers argued that the textual vignette condition may have facilitated the use of existing myths about rape, and therefore led to greater blame for the victim, while the video vignettes permitted less ambiguity about the situation and as a result provided the experimenter with more control over participant perceptions of the situation. Thus, evidence suggests that video vignettes produce more salient outcomes than purely text-based vignettes.

While video vignettes offer certain advantages compared to textual vignettes, they come with their own limitations. Firstly, presenting information in a video recording has been shown to add noise (i.e. background information that is irrelevant to the main point of the story) to the manipulation, which can decrease recall accuracy (Woehr & Lance, 1991). Additionally, it is expensive to hire actors and compose an authentic portrayal of a situation. Even if the researcher has enough funding to pay actors, an effective video vignette requires believable settings and good quality photography, or else subjects may be unable to experience the video as if it were a real interaction. As Tippett (2018) found when examining the effectiveness of sexual harassment training, if videos are seen as inauthentic or poorly acted, it can distract viewers from the content. If the video is experienced as inauthentic, then it is hard to argue that the interactions depicted will impact the respondent as the researcher intends. Even if this issue can be avoided, the characteristics of the actors can introduce confounding effects in the study. Real actors come as collections of traits, including height, weight, skin tone, attractiveness and accent, among others, which provide a host of cues to subjects about the probable background of the "character" (Heir 2000; Marlowe, Schneider & Nelson, 1999). In contrast to textual vignettes, these traits cannot simply be omitted in a video vignette and so will be present, and potentially influential. Unless these traits are very carefully controlled, and the research deriving from the "thin slicing" paradigm implies that this is a tall order, confounds are likely to enter even the best planned study (Ambady, Bernieri & Richeson, 2000). Efforts to replace human actors with realistic computer-generated characters (e.g., O'Connor and Gladstone, 2015) are helpful, but do not eliminate this problem. While textual vignettes have the option of simply not mentioning particular details (e.g., skin color), these same details cannot be omitted from realistic

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animations, and attempts to do so run the risk of inducing an "uncanny valley" reaction (e.g., Mathur and Reichling, 2016; Steckenfinger and Ghazanfar, 2009).

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To avoid the language challenges inherent to textual vignettes, and the expense and confounds of using real actors in video vignettes, we propose a middle path. Interactions can be depicted in visual format using a set of characters that are deliberately non-human in appearance, but are still experienced as social actors. Studies have shown that humans attribute agency and intention to non-living objects (Castelli et al, 2000; Kelemen, 1999). The Social Brain Hypothesis (Dunbar, 1998; Whiten & Byrne, 1997) theorizes that humans' brains have evolved to solve social, rather than physical problems. Thus, neurotypical humans should have a proclivity for experiencing a wide range of environmental stimuli in social terms. Put differently, if the selection pressures leading to high general problem solving intelligence in humans stem primarily from the need to reason about social situations, then we ought to observe a tendency to process social content more efficiently than non-social (e.g., Janicik and Larrick, 2005; Simpson, Markovsky and Steketee, 2011), and to tackle non-social problems in a social manner. Consistent with this work, we rely for inspiration on a seminal paper by Heider and Simmel (1944), which found that moving shapes will often be spontaneously interpreted in social terms. Their simple task presented a short film of shapes moving around on a screen and asked respondents to interpret what was seen. Neurotypical individuals were more likely to describe the events in explicitly social terms, even though the social "actors" in these videos were simple geometric shapes. This task has subsequently been used to study the human ability to understand the mental states of others (i.e., theory of mind), and has been adapted as an assessment for autism spectrum

<sup>&</sup>lt;sup>1</sup> This term typically refers to those without a clinically diagnosed mental illness or neurological disorder. For our purposes, we are focusing on those who are not on the autism spectrum.

disorder (e.g., Baron-Cohen 2000; Klin, 2000). Using these results, we argue that a visual vignette depicting interactions between minimally humanized geometric shapes will both avoid the literacy requirements of textual vignettes, as well as the expense and confounds of video vignettes.

In short, because human cognition is biased to understand events in social terms, it is possible to present social interactions using clearly non-human actors without compromising validity. The result is an easy to interpret stimulus item that can be used with a variety of populations without the need for extensive translation and back-translation. Our visual vignette method could be useful for studies involving non-English speaking, but literate populations via the internet as well as non-literate populations via interviews with tablets. Moreover, as these simple visual vignettes impose much lower computing requirements than full motion video, they can be used with tablet-administered surveys and data collections occurring as part of field interviews. As such, while they can be administered via the internet, they can also be used in offline contexts. Additionally, once the main visual vignette has been created, the researchers can apply minor edits with the characters, situation, and setting to implement a variety of conditions. The current study tests this novel visual vignette approach and compares its effectiveness to a more traditional textual vignette describing the same interactions.

# **Current Study**

We developed visual and textual vignettes and assessed whether participants judged the depicted scenarios similarly. We adapt our vignette from one used by Fisek and Hysom (2008) who employed vignettes to assess status characteristics and reward expectations in a work setting. Our purpose is not specifically to assess status characteristics theory, but this vignette provides a previously tested stimulus to make our methodological assessment more reliable.

Status cues are "indicators, markers, or identifiers of the different social statuses people possess" (Berger et al 2018, p.155). These status cues can be symbolic items possessed by individuals, behaviors that convey status and enhance perceived competence, or both. These behavioral signals are often widely understood by members of the same society and so should provoke consistent reactions. While different cultures often possess unique status cues, essentially all human cultures incorporate a concept of status and status signaling. Therefore, it should be possible to measure the extent to which different cultures share specific cues via our method. A vignette showcasing various status behaviors, followed by an instrument measuring the perceived status of the characters, would allow researchers to determine if the same behaviors convey similar or even identical perceptions of status across different cultures.

The social situation for our vignette incorporates two well-studied status cues in the literature: choosing to sit at the head of a table and interrupting others. Choosing to sit at the head of the table has been found to signal status (Hare & Bales, 1963; Lott & Sommer, 1967), which increases the perceived competence of those performing this behavior (Nemeth & Wachtler, 1974). Interrupting is viewed as an inappropriate social behavior with those who interrupt being rated as disrespectful, rude, and confrontational (Farley 2008; LaFrance 1992). Both of these behaviors are well-studied in previous research and are easy to implement in both textual and visual vignettes.

Yadav and colleagues (2011) found that stories presented in video formats resulted in greater emotional engagement by participants compared to stories in text only formats.

Furthermore, Sleed and colleagues (2002) found that video vignettes created less ambiguity about the social situation as they allowed the participant greater control over the focus of their attention. Thus, we think it is possible that our visual vignette may produce stronger effects in

the character ratings compared to the textual vignette. We propose the following competing hypotheses:

Visual Similarity Hypothesis: the textual and visual vignettes should produce similar effects for the judgements of character behaviors

Visual Strength Hypothesis: the visual vignette should produce even stronger effects for the judgement of character behaviors when contrasted against the textual vignette

We are also interested in possible gender effects. While interrupting has been shown to be an inappropriate behavior, it is often regarded as much more appropriate for a man to interrupt than a woman (Aries 1987; Rosenblum, 1986). Farley (2008) demonstrated that women who interrupt are rated as less likable than men who engage in the same interrupting behaviors. Thus, to examine possible gender effects, we produced two versions of each textual and visual vignette, which were identical except for exchanging the names of specific characters who engaged in the specified behaviors. We are therefore able to hold the behaviors constant, while varying the perceived genders of the characters performing those behaviors.

In the first vignette, a female character sat at the head of the table, another female character was ignored and interrupted, a male character did the ignoring, and finally another male character did the interrupting. In the second vignette, a male character sat at the head of the table, another male character was ignored and interrupted, a female character did the ignoring, and finally another female character did the interrupting (see Appendix A).

Once we constructed the textual vignette, we hired an animator to translate the same vignette into visual form. In addition to the geometric figures derived from the Heider-Simmel task (1944), we also included simple facial expressions similar to those used by Hamlin and

Bloom (2007) to evaluate the social awareness of nonverbal infants. These facial expressions, relying solely on simple eyes and mouth shapes, convey significant meaning while being generic enough to mitigate any attractiveness biases. Our visual vignette characters were all colored green to avoid any extant human skin tone. While various colors may provoke particular reactions, none of these reactions are likely to be social (given that humans are not green), and in any event character color is constant across all conditions. We also added speech bubbles, containing text-like scribbles, to convey speech and a generic speech-like sound (i.e., gibberish with the approximate cadence of language) while the mouths were moving. This speech-like sound takes advantage of the audio capabilities of many tablets, computers and smartphones, but is not needed to convey speech. Like the textual vignette, our visual vignette was produced in two versions, differing only in that the names of the characters were swapped such that men and women were engaging in opposite behavior. Names were changed in the textual vignette and nametags were changed in the visual vignette. Importantly, we used common American names because our initial sample was drawn from the United States, and because US global media dominance maximizes the chances that respondents from any country would recognize the sex typically associated with particular names. Obviously, the names could be adjusted to match the local context, but this would require changes to the animation itself. A single still frame from our visual vignette, showing all characters as well as the simple background, is included in Figure 1 (see supplemental material for full visual vignettes).

### ---insert Figure 1 here---

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Finding support for our *Visual Similarity Hypothesis* would suggest that our new visual vignette is working as intended and is a candidate vignette type for cross-national research. If the visual vignette elicits stronger reactions when compared to the text vignette, then our *Visual* 

Strength Hypothesis would be supported. Finally, we are also testing if the same gender effects are seen in both types of vignettes, which would also support our Visual Similarity Hypothesis. Therefore, our hypotheses, and corresponding empirical tests, provide a comprehensive assessment of the efficacy of our new approach<sup>2</sup>.

### Methods

Subjects – We employ two distinct samples to validate our approach. Our first sample draws participants from the United States only while our second sample includes additional non-US countries. If our visual vignette produces similar or stronger reactions as traditional textual vignettes with a US population then the validity of this approach will receive support. If our visual vignette is then able to generate sensible results with our non-US sample, then it suggests that it will be efficacious with low literacy and non-English speaking groups. In all cases, participants were limited to those who were minimally literate in English (i.e., literate enough to participate in subject recruitment, described below). This is a limitation of our data, imposed by difficulties in obtaining more representative data with our available budget. However, we note that it is much easier to translate (or understand in a second language) a direct question than an entire textual vignette. As such, even if the questions continue to be posed in English, we argue that presenting the vignette in visual form will improve validity.

For the first sample, participants were recruited from Amazon's Mechanical Turk online population. Mechanical Turk is an online platform where participants seek out tasks to complete for compensation. Participants create online accounts and choose from a variety of tasks that are simple for humans but difficult or impossible for automated systems (e.g., classifying photos).

<sup>&</sup>lt;sup>2</sup> We did not create a control condition without status cues because we felt it would be too different of a social situation to make adequate comparisons. However, between conditions status effects should be sufficient to indicate the operation of status cues.

Multiple research teams have found this to be an effective way to recruit subjects for research tasks, exchanging some degree of experimental control for a more diverse subject pool than is usually available on campus (Buhrmester, Talaifar, & Gosling, 2018). Researchers can restrict participation to certain criteria including global place of residence. Previous research finds that Mechanical Turk workers produce data of a quality that is comparable to recruiting via social media sites and in-person populations (Casler, Bickel, & Hackett, 2013), and this is especially true of high-reputation workers, or workers who have been assessed by previous task-offerers as being especially devoted (Peer et al, 2014). Mechanical Turk workers are also more socioeconomically and ethnically diverse compared to the college student samples frequently used in experimental research (Casler, Bicklel, & Hackett, 2013) and therefore enhance generalizability. Participants were paid \$1 USD to participate in the task and all tasks took approximately ten minutes to complete. This pay rate is competitive with other Mechanical Turk studies (Hara et al, 2018). No subject was allowed to participate in more than one version of the task. We restricted our Mechanical Turk sample to those who lived in the United States and completed tasks at a performance of 90% or greater to obtain high-reputation workers in our sample. Our Mechanical Turk participants all spoke English and were generally well-educated (55% had college degree or higher, 59% were male, mean age: 33.68). While our task is intended to facilitate cross-national research, initially validating its usefulness with a uniform, relatively well understood population is more straightforward than the alternatives.

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Procedure – Participants were assigned to one of two versions of either the text or visual vignettes (creating four total conditions). Version 1 (for both text and visual vignettes) had the female character sit at the head of the table and the male character interrupt. Version 2 (for both

text and visual vignettes) had the male character sit at the head of the table and the female character interrupt (see online Supplementary Table 1).

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We included scales of appropriateness and expectations of competence for our participants to rate the vignette characters. Status implies competence and thus this provides an indirect measure of status effects. Likewise, behaviors such as interrupting are frequently faux pas, and so will be judged as inappropriate by observers. However, the degree of inappropriateness should vary by the characteristics of the interrupter and interrupted parties. The Likert scales for both appropriateness and competence ranged from totally inappropriate to totally appropriate on a 1 to 7 scale. The Likert scale for expectations of competence was a 4item index ( $\alpha = 0.82$ ) used by (Thye & Harrell, 2017) with higher competence levels suggesting greater status through a higher level of task ability. The Likert scale measuring appropriateness was generated for this study to assess how respectful and civil an individual was in a situation, since interrupting has been shown to result in perpetrators being rated as disrespectful, rude, and confrontational (Farley, 2008; LaFrance, 1992). This measure was also inspired by the concept of deflection, from Affect Control Theory (Heise, 2007). Deflection is a sense of unreality or inappropriateness that individuals experience in social situations and is predictable based on a set of established equations and measurements. Conceptually, deflection measures how much distance there is between what an individual expects to happen in a social situation from cultural sentiments and what they actually experience. Behaviors that are rated as appropriate ought to be low-deflecting, whereas inappropriate behaviors are higher-deflecting (i.e., a certain type of actor is behaving in a way that they should not).

For the textual vignette conditions, participants first read the vignette and then rated the characters' appropriateness and general competence. For the visual vignette conditions,

participants were told they would watch a short video of a social situation and would then be asked about the characters in the story. The participants had to watch the video fully at least once, but were allowed to replay the video as much as they wanted to.<sup>3</sup> While answering questions, subjects were able to observe a still image from the vignette (see Figure 1) to act as a memory aid. Participants in the visual vignette conditions received the same questions about appropriateness and competence as respondents in the textual vignette versions. After rating the characters, participants then answered a few demographic questions and were debriefed.

We used a series of ANOVAs with Bonferroni post-hoc tests to evaluate if the character who sat at the head of the table was judged as more competent than the other characters for both vignette types. We additionally evaluated whether the character who interrupted was rated as less appropriate than the other characters in both vignette types. We also compared the means of character ratings for each vignette type to determine if vignette type created a difference in character ratings. Finally, we compared means via t-tests of character ratings from vignette version 1 and 2 in each vignette type to identify any gender effects.

### **Results**

Textual Vignettes

In version 1 of our textual vignette, the character who interrupted was rated as less appropriate than the character who was sitting at the head of the table and the character who was interrupted (F = (3, 236) 14.90; p < .01). The negative impact of interrupting on character appropriateness was also significant compared to the character who was not looking (p < .05; one-tailed). Additionally, the character who sat at the head of the table was rated as more

<sup>&</sup>lt;sup>3</sup> There was a maximum of 15 replays allowed, but most participants viewed it 1-2 times and the maximum amount viewed was 3 times.

competent than the characters who interrupted and ignored the others (F = (3, 236) 10.25; p <.01).

Version 2 of the textual vignette swapped the character's genders and our analysis revealed that the female character who interrupted was still rated as less appropriate than the character who sat at the head of the table (F = (3, 236) 5.40; p < .01). The difference between the female character who interrupted and the character who was being interrupted was also significant (p < .01). Finally, there were no significant differences for competence between the characters (F = (3, 236) 1.53; p < .05). Overall, these results are consistent with expectations based on prior research and indicate that our textual vignettes are behaving appropriately (see online Supplementary Tables 2-5 for full details). Next, we check if our visual vignettes produce similar results.

# Visual Vignettes

Visual vignette version 1 revealed that the character who interrupted was rated as less appropriate compared to the character who sat at the head of the table as well as the character who was being interrupted (F = (3, 236) 10.84; p < .05). Additionally, the character who sat at the head of the table was rated as more competent than the interrupter (F = (3, 236) 13.26; p < .01) and the character who was not looking (p < .05; one-tailed).

For visual vignette version 2, we find that the female character who interrupted was rated as less appropriate than the character who sat at the head of the table (F = (3, 236) 22.67; p < .01). We also found that version 2 of the visual vignette revealed that the character who sat at the head of the table was rated more competent than the other character who was interrupting (F = (3, 236) 9.36; p < .01) and the character who was not looking (p < .05; one-tailed). Thus, both the

textual and the visual vignette generally found that characters sitting at the head of the table are rated with greater appropriateness and characters interrupting others are rated with reduced appropriateness (see online Supplementary Tables 6-9 for full details). These results support our *Visual Similarity Hypothesis* and indicate that our respondents react as anticipated to conventional textual vignettes, and that they exhibit similar responses to our new visual vignettes, and therefore supports the usefulness of our new approach.

## Textual vs. Visual Vignettes

We compared the means of character ratings between the textual and visual vignettes via a series of t-tests (see online Supplementary Table 10 for full details). In the first version, we found that the character who was interrupting was rated less competent (t = -1.74; p < .05; one tailed), but not less appropriate in the visual vignette. However, the male character who was not looking and ignoring the female character was not rated differently in either vignette type. Additionally, the character being interrupted was rated more competent (t = 1.84; p < .05, one tailed) and more appropriate (t = 2.38; p < .05) in the visual vignette. However, the character who sat at the head of the table was not rated as more appropriate or more competent in the visual vignette.

When we compared the version 2 text and visual vignettes we found several significant differences. Unlike in version 1, the character who was sitting at the head of the table was rated as more appropriate (t = 2.65; p < .05), but not more competent in the visual vignette. This may reflect that in the textual vignette readers are able to infer additional behavior (e.g., posture) whereas in the visual vignette researchers can control these variables more precisely. Furthermore, the character who was interrupting was rated as less competent (t = -2.78; p < .05) in the visual vignette, but not less appropriate much as in version 1. Additionally, unlike in

version 1, the female character who was not looking at and ignoring the male character was rated less competent (t = -2.09; p < .05). Finally, the character who was interrupted was again rated more appropriate in the visual vignette (t = 2.11; p < .05), but not more competent. Our visual vignette therefore produces stronger appropriateness for sitting at the head of the table (in Version 2 with the male character) as well as reduced competence for interrupting other characters (in both versions with male and female characters) partially supporting our *Visual Strength Hypothesis*. This is especially noteworthy given that, as pointed out in footnote 3, most respondents watched the video 1-2 times, and so we produced similar or stronger effects as textual vignettes even from a very small amount of exposure to a visual vignette. The interruption behavior appeared more salient in the visual vignette. Moreover, the greater strength of the visual vignette stimulus should serve to allow effective studies using this methodology even with somewhat smaller samples sizes than is typical.

Lastly, we used t-tests to contrast the results of versions 1 and 2 to assess the gender effects of the characters for both textual and visual vignettes. Unfortunately, we did not find any significant results except for version 1 of the textual vignette, where the female character was rated as more appropriate than the male character when sitting at the head of the table (t = 1.85; p <.05; one-tailed). There were no other significant gender effects for the textual or visual vignettes. Thus, neither vignette style appears to be significantly impacted by gender effects.

In total our data lead to a clear conclusion: our visual vignettes are able to produce the same reactions in subjects, and in some cases stronger reactions, despite the lack of photorealistic (or even particularly accurate) representations of human beings. This is an important validation of our method and suggests that it is a viable means of collecting vignette style data crossnationally or with literacy challenged populations.

#### Multicultural data

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Our Mechanical Turk data were drawn only from participants within the United States so that we could confirm that the visual vignette strategy was workable with a known population. But a core goal of our effort is to see if our visual vignette effects hold for participants from a variety of cultural backgrounds. Difallah, Filatova, and Ipeirotis (2018) found that over 90% of MTurk workers came from just two countries (United States: 75%; India: 16%). Thus, for our second sample it was necessary to use a platform that can recruit participants from a more diverse assortment of countries. Therefore, as a proof of concept, we also collected data using the Volunteer Science<sup>4</sup> platform. Volunteer Science is a science crowdsourcing project that recruits individuals through various social media platforms to participate in scientific research without payment. It is thus similar to other scientific crowdsourcing platforms, such as the Zooniverse Project<sup>5</sup>, and provides greater geographic reach, and fewer concerns about confounds from profit motivation, relative to MTurk. Our data collection yielded participants from 54 different countries (see supplemental material), with no more than six participants from any one country. These participants all spoke English and were generally well-educated (40% had college degree or higher, 55% were female, mean age: 27.97). Our Volunteer Science participants were less educated, were more likely to be female, and were slightly younger than our Mechanical Turk sample. Our data are thus geographically diverse, but we lack the necessary per country sample size for legitimate statistical comparisons across different regions, and our respondents are almost certainly not representative. The Volunteer Science participants were all proficient in English so this will not test whether our vignette can be used with low literacy populations or

<sup>&</sup>lt;sup>4</sup> <u>https://volunteerscience.com</u>

<sup>&</sup>lt;sup>5</sup> https://www.zooniverse.org

with other languages. However, these more diverse data should still allow us to test the plausibility of using visual vignettes to collect data from non-US, and non-Western, populations. And, as noted above, it is easier to read and understand direct questions in a second language, than to read and grasp the nuances in a textual vignette. The participants completed only the visual vignette task (version 1) with an identical procedure as the Mechanical Turk sample.

In our Volunteer Science data, we found that the female character who was being interrupted was rated higher in competence compared to the character who was ignoring (F = (3, 396) 3.05; p < .05). However, there were no significant differences in competence for the character sitting at the head of the table or interrupting. When looking at appropriateness ratings, we did find that the female character who sat at the head of the table was rated with greater appropriateness than the other three characters (F = (3, 396) 17.84; p < .001). Additionally, the male character who interrupted was rated with lower appropriateness compared to the character at the head of the table and the character who was being interrupted (F = (3, 396) 17.84; p < .001). Thus, our multicultural sample produced anticipated results for our characters in terms of appropriateness, but not competence (see online Supplementary Tables 11-12 for full details). This may indicate greater variation in the behaviors that signal competence across nations, but the small number of persons per country in our sample makes it impossible for us to test this possibility. Our multicultural data provides evidence that is generally supportive of our multicultural hypothesis, though more extensive cross-national testing needs to be done.

### **Discussion**

Can a visual vignette using shapes with minimal humanizing features elicit similar effects when compared to more traditional textual vignettes? Our experiments indicate that the answer is yes, as both our textual and visual vignette produced the anticipated status effects from the

characters. The character who sat at the head of the table was rated as more appropriate and competent in both the visual and textual vignettes, while the character who interrupted another character was rated as less appropriate supporting our hypotheses for predicted status effects.

Not only did our visual vignette produce the expected results, it may have produced more potent effects as well. The male character sitting at the head of the table was rated with greater appropriateness in the visual vignette for Version 2 only. Additionally, the character who was interrupted was rated as more appropriate in the visual vignette of both versions (and more competent in version 1). Perhaps actually seeing the interruption take place increases sympathy as there is less room for ambiguity. In version 2, the female character who was not looking at the other character, as well as the female character who was interrupting the other, were both rated as less competent. Again, actually seeing this behavior could produce a more substantial effect. There may also be a possible gender influence, as the male characters who ignored and interrupted were not rated differently between textual and visual vignettes. In other words, it may be that ignoring and interrupting others is a sufficiently standard "male" behavior that, to a degree, can evade negative reaction from observers.

Our multicultural data also found that watching a visual vignette where a character is sitting at the head of the table increases that character's perceived appropriateness while watching a character interrupt another decreases their appropriateness. Thus, our visual vignette shows promise for working across more diverse samples. Despite these positive results, we did not find a gender effect that female characters were not rated less appropriate than male characters when they interrupted.

While our study offers a promising tool for future research, it is not without several limitations. First, our study was limited to Mechanical Turk workers in the United States and

participants in the Volunteer Science program. All these participants spoke English and still had to answer questions about the characters with some degree of textual proficiency. Future work should be done with non-English literate populations, but we note that in testing our approach with even this limited multi-cultural sample, we have diversified the respondents considerably relative to most comparable efforts. It's important to note that our method does not have to be administered via the internet, but could also be done via tablets in the field. It therefore has promise to aid field research with a variety of populations, and especially with non-literate populations who can respond to questions verbally, while still receiving an experimentally precise manipulation.

Additionally, the gender variation between our vignette versions was accomplished through name changes, which may have been too gentle a manipulation. A more salient gender manipulation could be obtained by calling more attention to the gender of the characters in the vignette, for example by adding secondary sexual characteristics to the visual vignette. As a consequence, we failed to observe the gender effects that we anticipated based on prior research. While this is inconsistent with previous work (Aries 1987), it's possible that our Mechanical Turk population being highly educated and fairly young reduced the likelihood that they possessed antiquated gender stereotypes. Although some studies show that merely changing the name of a character can produce a gender effect (Bongiorno, Bain & David, 2014), Heflick and colleagues (2011) found that focusing on the physical appearance of men and women can produce gender effects, with men being viewed as more competent than women. Thus, the lack of obvious secondary sexual characteristics or gender typical grooming or fashion in our visual vignettes might have prevented us from observing gender effects. Additionally, our American names may have created a confounding variable for our multicultural sample. Due to this sample

being from many different countries, it was not possible to pick names that were most common in each. If researchers aim to apply this method to specific cultures, then they should name the characters with common names from those cultures. Yet, by using common American names, we maximized our chance that US media dominance would allow all participants to correctly infer the intended sexes of the characters. Finally, the small number of viewings of the visual vignettes by most participants, while sufficient to produce overall status effects, may not have been enough to completely activate gender expectations.

Our new visual vignette technique is most suited for situations that can be depicted visually. For example, our visual vignette can show characters moving around in a physical setting, but traditional textual vignettes may have an advantage in describing the mental states of characters (e.g., Cindy was worried about her upcoming presentation). It should be kept in mind, however, that in most real-world interactions individuals are unable to directly access the thoughts and feelings of interactants, instead relying on context, body language, and other visible indicators. As such, we think this is a challenge that should be addressable with additional work, rather than a fundamental limitation to the method. Indeed, by forcing researchers to focus on what respondents in real interactions *can* perceive, our method may improve the generalizability of the results.

Our visual vignette approach possesses useful economic advantages. Whereas photorealistic (e.g. motion capture) animation techniques require substantial equipment and expense, undergraduates studying graphic design will frequently have the skills required to generate basic visual vignettes. Likewise, universities may own a site license for common animation software or make it available at reduced cost (e.g., our animator used Adobe Animate). While generating visual vignettes to researcher specification may require some

research funds, the cost of generating these visuals is far less than more sophisticated alternatives (e.g., we paid our student animator \$200 for our visual vignettes). The primary limitation is thus the creativity of researchers in finding ways to present their vignettes visually, rather than the fiscal costs of doing so.

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Future efforts should strive to require even less textual communication while participants are answering questions. Illustrating a social scenario via our visual vignette method should always require far less reading than a textual vignette, but researchers can employ creative methods to further reduce the amount of verbal skill necessary. Generic sliders representing good and bad could be applied to populations who speak different languages and research has shown that good/bad evaluations tend to convey meaning universally across cultures (Osgood 1962). Using simple dimensions of meaning would make it much easier to accurately translate brief survey items and instructions than to translate vignettes without introducing artifacts. Future studies should use our visual vignette method to test how different cultures evaluate the same social situation. As we were interested in validating the basic utility of our approach, it made sense to do so with a single national population. But there is no reason why our method could not be used to obtain equivalent interaction data from multiple nations in a larger effort. Our vignettes rely on simple geometric shapes with minimal humanizing characteristics and therefore, unlike human actors, only contain the features that researchers want them to contain. Future studies should explore the limits of this approach, both by introducing analogs for human features of interest (e.g., secondary sexual characteristics) and introducing distinctions analogous to human status characteristics but without existing status value (e.g., blue and orange "skinned" characters). This latter approach in particular offers the opportunity to disentangle "mere

difference" effects from those of established beliefs about the meaning of specific physical characteristics.

## Conclusion

Our study demonstrates how a visual vignette approach that uses minimally human-like characters can produce similar results when compared to more traditional textual vignettes.

While we failed to find gender effects for the characters in our vignettes, our results suggest that visual vignettes not only are a viable alternative to textual vignettes, but they could produce more potent effects as well. This method has considerable promise to improve research both with cross-national populations, by ensuring that the stimulus presented is truly common, and with low literacy populations. Moreover, it is flexible enough to be integrated into both online data collection, as with our study, or to be deployed in the field as a part of face-to-face interviewing (using laptop or tablet computers). By harnessing the human tendency to view even non-social events in social terms, we gain an improved ability to understand the interactions between humans themselves.

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Appendix A 660 Textual vignette version 1: 661 Vision advertising is a successful advertising agency. To promote a new product for one of their 662 clients, they have put together a 4-person team from outside the agency. The team members are: 663 664 Melissa, 42 years old, female; 665 John, 43 years old, male; 666 Cindy, 28 years old, female; 667 David, 26 years old, male. 668 669 They have not decided the responsibilities or who is in charge. Right before their first meeting, 670 Melissa chose to sit at the head position of the table as they entered the conference room. John 671 672 and Cindy started to talk with each other about graphic designing ideas. During the conversation, John barely looked at Cindy. David wanted to discuss the selling point of the new 673 product and interrupted the conversation, cutting off Cindy. Cindy then turned away to talk 674 with Melissa. 675 676 Textual vignette version 2: 677 Vision advertising is a successful advertising agency. To promote a new product for one of 678 their clients, they have put together a 4-person team from outside the agency. The team 679 members are: 680 681 682 Melissa, 42 years old, female; John, 43 years old, male; 683 Cindy, 28 years old, female; 684 David, 26 years old, male. 685 686 687 They have not decided the responsibilities or who is in charge. Right before their first meeting, John chose to sit at the head position of the table as they entered the conference 688 689 room. Melissa and David started to talk with each other about graphic designing ideas. 690 During the conversation, Melissa barely looked at David. Cindy wanted to discuss the selling point of the new product and interrupted the conversation, cutting off David. David then 691 turned away to talk with John. 692 693

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